

Sam's Gutters Company Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our services.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
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What data do we collect?

Our Company collects the following data:

- Personal identification information (name, email address, phone number, etc.)
- We do not sell Data or distribute your data to 3rd parties for any reason.

How do we collect your data?

You directly provide Sam's Gutters the data we collect.

We collect data and process data when you:

- Register online or place an order for any of our services.
- Voluntarily complete a customer form on our website via email.
- Use or view our website via your browser's cookies.

How will we use your data?

Our Company collects your data so that we can:

- Process your order of Gutter Cleaning, Gutter Clearing or Roof Repair.

How do we store your data?

Our Company securely stores your data at our East Grinstead office.

Our Company will keep your data for 20 years. This is reviewed on a yearly basis.

Once this time period has expired, we will delete your data by deleting this from our CRM systems.

Marketing

Our Company would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Sam's Gutters from contacting you for marketing purposes or giving your data to other members of the Sam's Gutters.

If you no longer wish to be contacted for marketing purposes you just have to let us know.

What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Sam's Gutters for copies of your personal data. We may charge you a small fee for this service.

The right to rectification– You have the right to request that Sam's Gutters correct any information you believe is inaccurate. You also have the right to request Sam's Gutters to complete the information you believe is incomplete.

The right to erasure– You have the right to request that Sam's Gutters erase your personal data, under certain conditions.

The right to restrict processing– You have the right to request that Sam's Gutters restrict the processing of your personal data, under certain conditions.

The right to object to processing– You have the right to object to Sam’s Gutters processing of your personal data, under certain conditions.

The right to data portability– You have the right to request that Sam’s Gutters transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you.

If you would like to exercise any of these rights, please contact us on the details below:

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology

For further information, visit allaboutcookies.org.

How do we use cookies?

Our Company uses cookies in a range of ways to improve your experience on our website, including:

Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- Functionality** – Our Company uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- Advertising** – Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Our Company sometimes shares some limited aspects of this data with our marketing director for advertising purposes.

How to manage cookies

You can set your browser not to accept cookies, however, in a few cases, some of our website features may not function as a result.

Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 13/10/2020

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: sam@samsgutters.net

Call us: 0800 078 9151

Or write to us at:

Sam's Gutters East Grinstead

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